

LT Auditor+ 2013

Configuration Guide





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Special Conventions

The following special icons are used in this document to alert the reader to important pieces of information:

Icons	Description
STOP	WARNING: Alerts the reader to a potential action, practice, or situation that can result in major damage to data or the system. Damage is permanent and irreversible. Results may be contrary to what is expected or intended.
CAUTION	CAUTION: Alerts the reader to a potential action, practice, or situation that can result in minor damage to data or the system. Results may be contrary to what is expected or intended.
NOTE	NOTE: Extra or supplementary information that needs to be emphasized to the reader. Can provide further context, instructions, or understanding
TIP	TIP: Useful tips or pointers that can help the reader while they are using the product or this document.



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Chapter 1 - About the Document

This chapter provides a general overview of this document and contains following major subsections.

- Document Purpose
- Document Audience
- Document Scope
- Using this Document
- Getting Technical support

Document Purpose

This document is intended to serve as a document that best describes the procedures and steps for Installing LT Auditor+. It focuses on the pre-requisites, system requirement and pre-installation of LT Auditor+.

Document Audience

This document is intended for the following users:

Team or person responsible for using the LT Auditor+ application Team or person entrusted with deploying LT Auditor+ in the environment

Document Scope

The scope of this document includes information that will help you understand the functionalities of LT Auditor+.

The scope includes the following major topics:

- Description of key features
- Details on configuring and using LT Auditor+



Using this Document

This section explains the Installation and Configuration of the LT Auditor+.

Document Structure

The document is divided into the following chapters:

Chapter	Description
About the Document	Provides information about this document, including
	what it is used for, who should read it, what it contains,
	how it is presented and how it is used.
About LT Auditor+ Configuration Guide	Provides information about LT Auditor+ configuration,
	deployment and management of audit policies.



Chapter 2 – LT Auditor+ Workspace

This section will provide detailed steps to show you how to use LT Auditor+ Security Management Console to configure your workspace.

Connecting to the Workspace

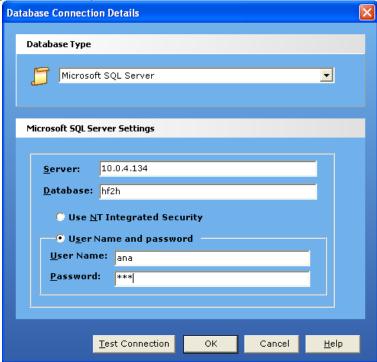
1. To launch the Security Management Console click **Start** → **All Programs** → **Blue Lance, Inc** → **Management Console.**

The first screen prompts you for the database connection information. This lets you connect to the workspace that you need to configure.



You must be authenticated to (have credentials to access) the workspace

For SQL (Management Console):

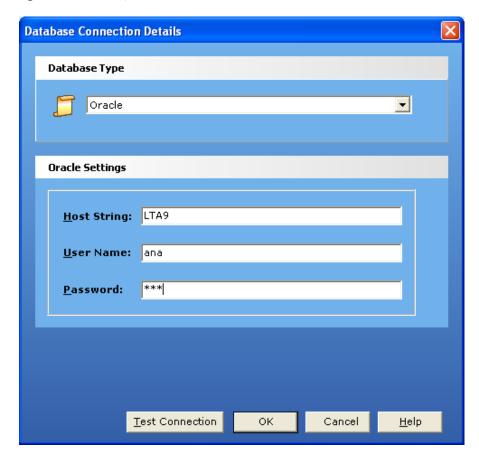


- 2. Select Microsoft SQL Server for database type.
- 3. Provide Server ID.



- 4. Provide Database Name.
- 5. Select Use NT Integrated Security OR **User Name** and **Password**.
- 6. If **User Name** and **Password** is selected, provide the **User Name** and the **Password**.
- 7. Click **OK**.

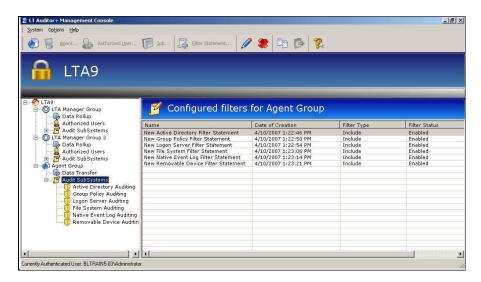
For Oracle (Management Console):



- 1. Select **Oracle** for Database Type.
- 2. Provide **Host String**.
- 3. Provide User Name
- 4. Provide **Password**.
- 5. Click **OK**.



The Management Console will be launched as soon as you are authenticated to the workspace as displayed in the screen below:



The Management Console is divided into two views. The left pane shows the currently configured workspace with the workspace name as the root node of the tree. Below the root nodes are the Manager Groups and Agent Groups of the workspace. The right pane displays the details of each node highlighted on the left side.

Select the workspace root node in the tree to display all the Manager Groups and Agent Groups in the pane on the right side.

Manager Groups

Manager groups cannot be created using the Management Console. These groups are created when you install the LT Auditor+ Manager as discussed in the LT Auditor+ Installation guide. A workspace can contain more than one Manager residing in more than one Manager Group.



You need to place Managers in different Manager Groups if you intend to have different policies for each Manager.

Creating Agent Groups

New Agent Groups are created from the Management Console. To create a new Windows Agent Group, choose one of the following:

- 1. Click on System \rightarrow New \rightarrow Windows Agent Group OR
- 2. Click on the toolbar icon **Windows Agent Group**. OR
- **3.** Right click on the **Workspace**
- 4. Click Windows Agent Group

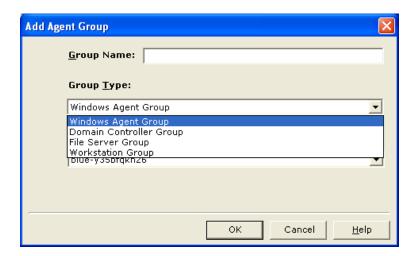


When creating a new Agent group in the Management Console, the user must determine the type of Agent group being created. There are four types of Agent groups available for creation in LT Auditor+for Windows; these include:

- **Windows Agent Group** this group type is intended for backward compatibility with older versions of LT Auditor+. It may contain machines of any type.
- **Domain Controller Group** this group type may only contain domain controller machines.
- **Member Server Group** this group type may only contain member server machines.
- Workstation Group this group type may only contain non-server machines in the domain.

To create a new Agent group:

- 1. Right click on the root node of the workspace in the left pane of the **Management Console**.
- 2. Select Agent Group (Windows\SUSE Linux or any other application)
- 3. The new form for Agent group creation appears as below:



The selection of domain and group type will determine which Agent machines are available in the workspace for addition to the new Agent group.

A primary Manager is responsible for deploying policies that change within that group. Also, all Agents within that group will attempt data transfer with the primary Manager first, before attempting to transfer to any other Manager in the workspace.

Default Filter Statement

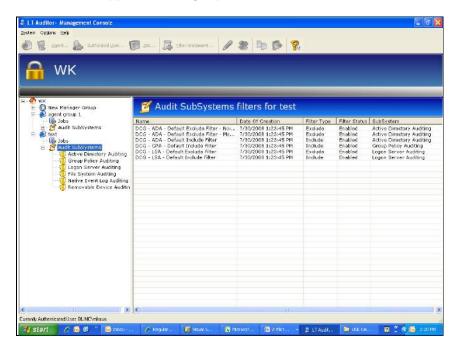
Default filter statements will now be set for each Agent group upon creation, and will vary according to group type as is appropriate. Default filter statements may be modified in any way to suit specific auditing needs, and may be restored to their original configuration at any time by selecting the Restore Default Settings option in the menu.

To view default filters:



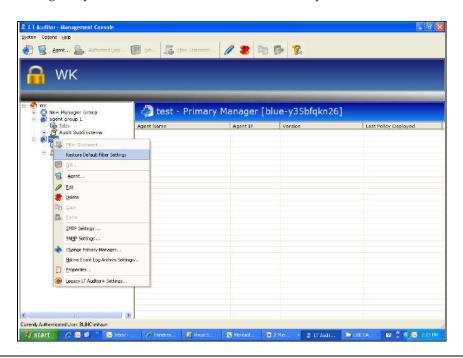
1. Highlight the Agent group or a specific audit subsystem whose filters you would like to view in the left pane of the Management Console.

The default filters will appear in the right pane list view.



To restore the default settings after reconfiguration:

- 2. Right click on the Agent group
- 3. Select **Restore Default Filter Settings** from the menu. Restoring default filter settings may only be done for all audit subsystems within an Agent group simultaneously. Default settings may not be restored for an individual subsystem.







The default filters for each group type are listed below:

Domain Controller Groups

Active Directory:

Exclude Noise Users Statement - Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,\,*ANONYMOUS LOGON*

- a. Exclude Modify Object Statement Excludes the "modify object" operation
- b. Include Statement Includes all operations

Group Policy:

a. Include Statement - Includes all operations

Logon Server:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,'*ANONYMOUS LOGON*
- a. Include Statement Includes operations Interactive Logon, Remote Interactive Logon, All Directory Authentications, All Failed Logons

Member Server Groups

Logon Server:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,*ANONYMOUS LOGON*
- b. Include Statement: Includes the operations Interactive Logon, Remote Interactive Logon, All Failed Logons

Removable Device:

- a. Exclude Noise Events Statement: Excludes the operation Write Attribute
- b. Include Statement: Includes all operations

SAM:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,*ANONYMOUS LOGON*
 - a. Exclude Modify Object Statement Excludes the Modify Object operation
 - b. Include Statement Includes all operations



Workstation Groups

Logon Server:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,'*ANONYMOUS LOGON*
- b. Include Statement Includes the operations Interactive Logon, Remote Interactive Logon, All Failed Logons

Removable Device:

- a. Exclude Noise Events Statement Excludes the operation Write Attribute
- b. Include Statement Includes all operations

SAM:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\, *ANONYMOUS LOGON*
- b. Exclude Modify Object Statement Excludes the Modify Object operation
- c. Include Statement Includes all operations

Windows Agent Groups

Active Directory:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -,\,*ANONYMOUS LOGON*
- b. Exclude Modify Object Statement Excludes the Modify Object operation
- c. Include Statement Includes all operations

Group Policy:

a. Include Statement - Includes all operations

Logon Server:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,*ANONYMOUS LOGON*
- b. Include Statement Includes the operations Interactive Logon, Remote Interactive Logon, All Directory Authentications, All Failed Logons

Removable Device:

- a. Exclude Noise Events Statement Excludes the operation Write Attribute
- b. Include Statement Includes all operations



Manager Groups

Active Directory:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,*ANONYMOUS LOGON*
- b. Exclude Modify Object Statement Excludes the Modify Object operation
- c. Include Statement Includes all operations

Group Policy:

a. Include Statement - Includes all operations

Logon Server:

- a. Exclude Noise Users Statement Excludes Users: *\$*, *NT Authority*, *\System*, -\-, -\,*ANONYMOUS LOGON*
- b. Include Statement Includes the operations Interactive Logon, Remote Interactive Logon, All Directory Authentications, All Failed Logons

Removable Device:

- a. Exclude Noise Events Statement Excludes the operation Write Attribute
- b. Include Statement Includes all operations

Adding Agents to Agent Groups

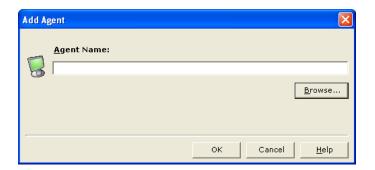
To add an Agent to a Windows Agent Group, choose one of the following:

- 1. Click on System \rightarrow New \rightarrow Agent OR
- 2. Click on the toolbar icon Agent OR
- 3. Right click on Agent Group.
- 4. Click Agent.
- 5. Provide the IP address or the machine name of the Agent that needs to be added.
- 6. The machine must already have the Agent installed, be running, and be a free Agent in order to be added to an Agent Group.

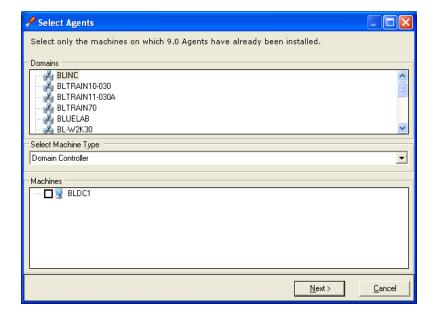
To browse for Agents:

- 1. Right click on the Agent group to which you would like to add Agents.
- 2. Select Agent from the menu. The following form will appear:





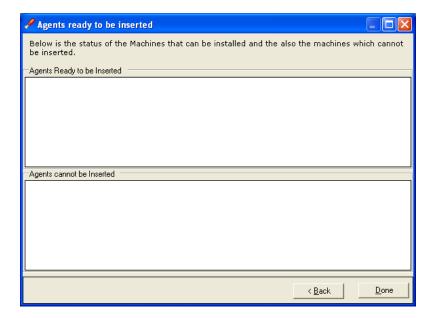
3. Click the Browse button. The following selection form will appear:



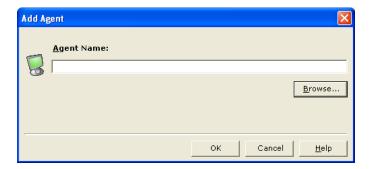
- 4. Select a domain or machine type. The field titled Machines will become populated with machines available for addition.
- 5. Check the box next to each machine you would like to add
- 6. Click Next.

A field will appear listing the machines ready to be added, as well as any machines not available for addition.





- 7. Click **Back** to make any changes.
- 8. Click **Done**, if the list is satisfactory
- 9. The **Add Agent** form will appear again, with the selected Agents listed, separated by semicolons.



- 10. Click OK.
- 11. The Agents will be added to the chosen Agent Group.

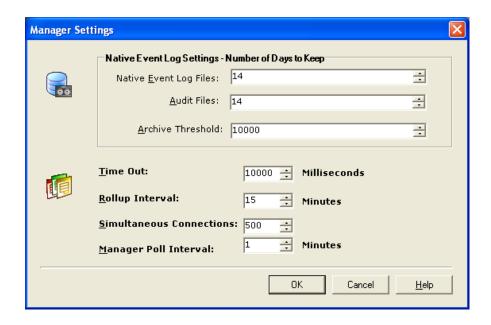
Renaming Agent Groups

- 1. To rename a group, right click on the group.
- 2. Click Edit.
- 3. Provide the new name for the group and click Enter.

Modifying Manager Group Settings

- 1. Right click on the **Manager** Group.
- 2. Click Manager Settings.





Number of days to keep Native Event Logs: This setting is used by the Manager to decide how long to keep the archived native event logs of the Manager and Agents. The default setting is 14 days. The minimum setting is 0 days and the maximum setting is 90 days.

Rollup Interval: This setting is used by the Manager to determine the time that elapses between rollups. The default setting is 15 minutes. The minimum setting is 0 minutes and the maximum setting is 59 minutes.

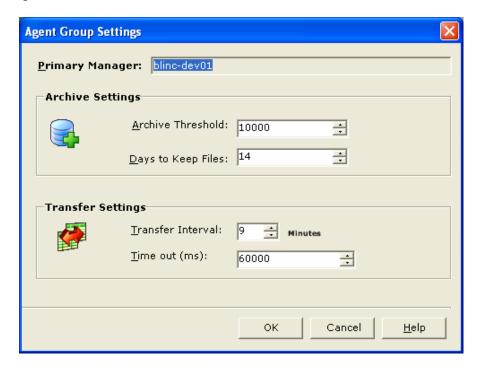
Simultaneous Connections: This setting is used by the Manager as a threshold of connections. The Manager will reject all connections exceeding this setting. This setting is used by the Manager for load balancing. The default setting is 500 connections. The minimum setting is one connection. There is no maximum setting.

Manager Polling Interval: The Manager uses this interval to check with the workspace database to see if there are any policy changes for itself as well as the Agents that it manages. The default setting is one minute. The minimum setting is 0 minutes and the maximum setting is 15 minutes.



Modifying Agent Group Settings

- 1. Right click on the Agent Group.
- 2. Click Properties.



Archive Threshold: The Agent machine will create an archived file as soon as it reaches this threshold. The default setting is 10,000 records. The minimum setting is 1,000 records and the maximum setting is 10,000 records.

Days to Keep File: The Agent machine backs up archived files after they are sent over to the Manager. This setting decides how many days the Agent will continue to store the backed up files on the Agent machine. The default setting is 14 days. The minimum setting is 0 days and the maximum setting is 90 days.

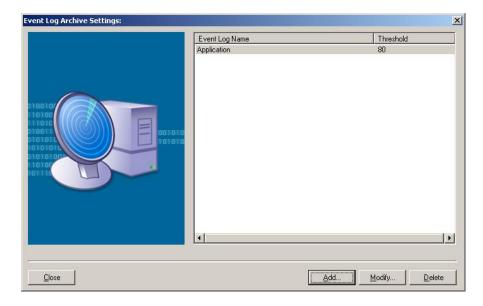
Transfer Interval: The Agent machine can send archived data files over to the Manager on a regular interval. This setting is used to decide this interval. A setting of 0 disables the interval based data transfer and relies totally on job based data file transfers. The default setting is 15 minutes. The minimum setting is 0 minutes and the maximum setting is 59 minutes.

Time out: This setting determines the interval of time an Agent will attempt to establish a connection with the Manager. The default setting is 60,000 milliseconds. The minimum setting is 10,000 milliseconds and the maximum setting is 120,000 milliseconds.



Native Event Log Archive Settings

- 1. Right click on the Manager or Agent Group
- 2. Click on **Native Event Log** Archive Settings to show a list of all Native Event Logs that need to be archived at a specific percentage of their maximum settings.



To add a new Native Event Log archive setting, choose one of the following:

- 1. Click Add
- 2. choose appropriate name from list OR
- 3. Type in the Name
- 4. Click **OK**.

To modify a NEL archive setting

- 1. Select the Event Log Name
- 2. Click Modify
- 3. Change the data.
- 4. Click OK.

To delete a NEL archive setting

- 1. Select the Event Log Name
- 2. Click Delete. The system will ask for confirmation.
- 3. Click Yes.

Archive Threshold: Provide the threshold percentage. The default setting is 80 percent. The minimum setting is 15 percent and the maximum setting is 95 percent.

Modify the Threshold: Choose the event log, click modify, change the threshold.

Delete the Threshold: Choose the event log, click delete, and confirm by clicking yes.

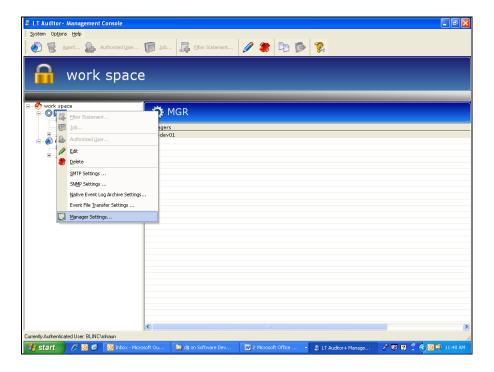


Event Log Threshold

This setting allows for the archiving of event logs based on specified thresholds. Archiving of event logs will create a copy of the log, locally, which will then be processed by LT Auditor+. For extremely busy servers, setting a threshold, to force archives should be considered to not lose audit data due to standard event log overwrite settings.

To apply threshold limitations through the Manager:

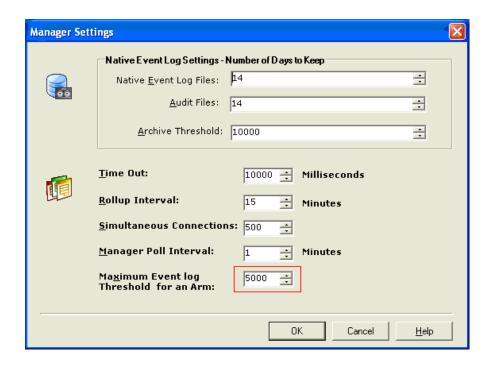
- a. Right click on the Manager node in the left pane of the Management Console
- b. Select Manager Settings from the drop down menu.



- c. Provide a number of events in the Maximum Event Log Threshold for an Arm field. The default setting is 5,000 events. The minimum setting is 5,000 events and the maximum setting is 100,000 events.
- d. Click **OK** once the desired setting has been entered.

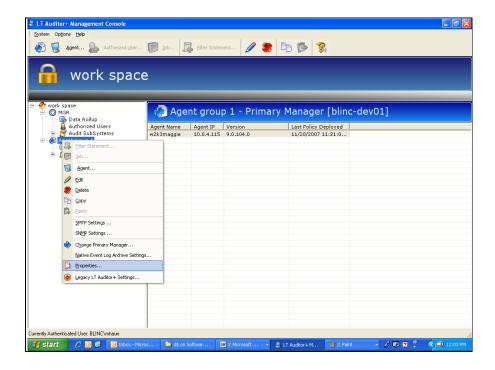
The settings will take effect the next time the Manager polls the database for policy changes. This is dependent on the Poll Interval setting.





To apply threshold limitations through an Agent Group:

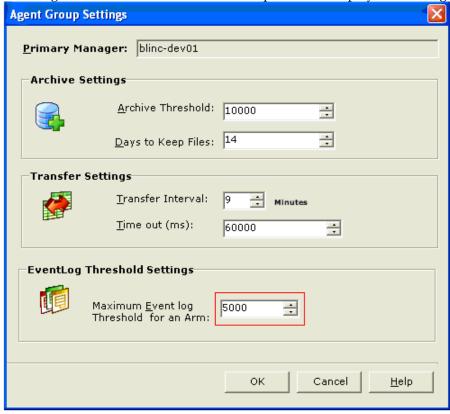
- 1. Right click on the Agent Group node in the left pane of the Management Console
- 2. Select Properties from the drop down menu.





- 3. Provide a number of events in the Event Log Threshold Settings field. The default setting is 5,000 events. The minimum setting is 5,000 events and the maximum setting is 100,000
- Click OK once the desired setting has been entered. 4.

The settings will take effect the next time that policies are deployed to the Agents.



Event File Transfer Settings

LT Auditor+ has the capability to archive Native Event Logs onto a local disk through Agents/Managers. Given that the size of archive data is not limited, there is an increasing probability of issues resulting in a filled disk or not enough disk space. Event file transfer allows the ability to compress and move this data to another physical location. The Manager has the capability to compress and move these backup files onto another file server or shared folder. This feature should be configurable in terms of shared folder path and user's credentials to access this folder. Data will be archived whenever rollup occurs.

To Launch the Event File Transfer Settings:

1. Click on **Options** \rightarrow **Event File Transfer Settings.** Following screen will be displayed.





1. To activate transfer settings, check Activate Backup.

Backup Folder: The user should designate the backup folder in which the files will reside once transferred.

User Name and Password: This is the user name and password that the user enters to connect to the shared folders or network.

Chapter 3 - Audit Policies

Configuring LT Auditor+ Audit Policies

Common Filter Settings

To create any new Active Directory filter, Group Policy filter, file system filter, logon server filter, or Native Event Log filter, begin by highlighting the chosen subsystem in the left pane of the Management Console. Then select one of the following:

1. Click System \rightarrow New \rightarrow Filter Statement

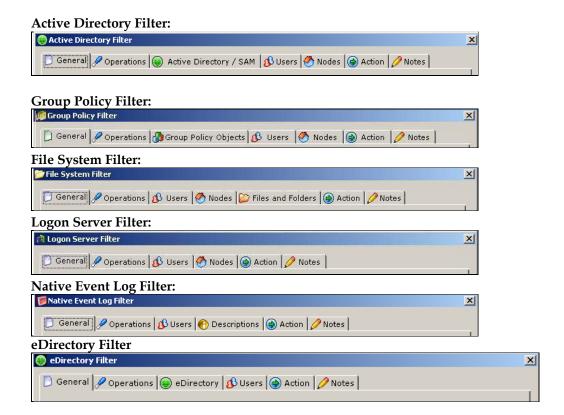
OR

2. Click Filter Statement on the toolbar icon

OR

3. Right click on the chosen subsystem, then click Filter Statement

Given below are the samples of the tabs for the various auditing filters:





Logon Server Filter

General Settings



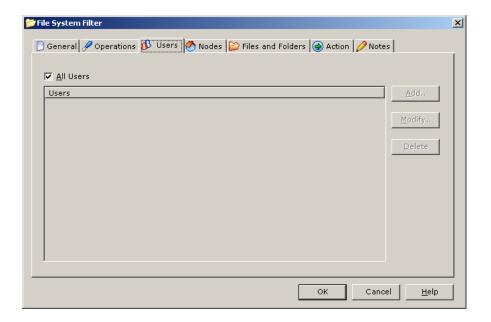
Filter Name: Provide a name to identify the filter statement from a collection of filters that have been created.

Filter Statement Type: **Include Statement** audits a particular operation only if all of the filter criteria is met. **Exclude Statement** rejects a particular operation and does not audit if any of filter criteria is met.

All Day: Each filter statement can be modified with a time the statement would be active. Select **All Day** to have filter statement active for the entire day, or select a specific start time and end time to determine when the filter statement will be active.

Enable Filter: To completely disable the filter settings, un-check the **Enable Filter**.

User Settings



All Users:

To audit all users performing any active directory operation:

- 1. Select All Users.
- 2. To monitor specific user accounts, uncheck All Users
- 3. Click Add. Provide the user names to be audited.



A wildcard (*) may be used.

4. Click **OK**.

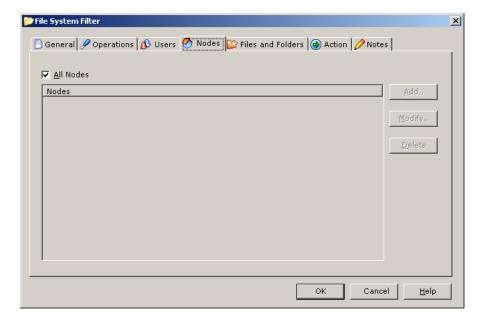
To modify a user:

- 5. Highlight the user, click **Modify**.
- 6. Change the user data, click **OK**.

To delete a user:

- 7. Highlight the user
- 8. Click **Delete**. The system will ask you for confirmation.
- 9. Click Yes.

Node Settings



All Nodes:

To audit all specific workstations from which active directory operations are performed

- 1. Select **All Nodes**.
- 2. To monitor specific nodes, uncheck All Nodes
- 3. Click Add.
- 4. Provide the specific nodes to be audited.
- 5. Click **OK**.

To modify a Node:

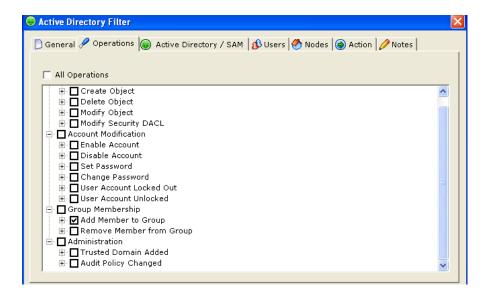
- 1. Highlight the node
- 2. Click Modify.
- 3. Change the Node data
- 4. Click **OK**.

To delete a Node

- 1. Highlight the node
- 2. Click **Delete**. The system will ask you for confirmation.
- 3. Click Yes.



Operations Settings



- 1. Select **All Operations** to audit all subsystem operations.
- 2. To select specific operations of interest, uncheck All Operations
- 3. Select the appropriate operation(s) to audit.

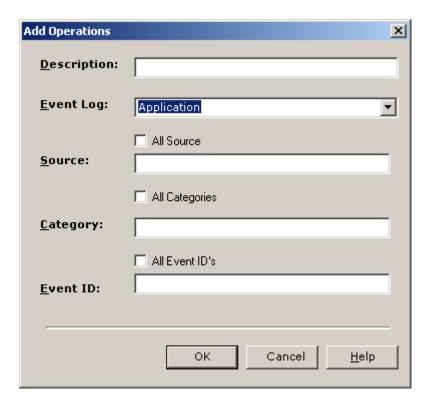
Operations will vary between subsystems but the method of selection will remain the same in all subsystems with the exception of the Native Event Log operations filter, whose method is described below.

Native Event Log Operations:

NOTE

- 1. Select the appropriate event to be monitored. A single filter can monitor from any of the six standard event logs in Windows or any newly created event log on the machine.
- 2. Click **Add** to add a new Native Event Log operation. The following screen will open:





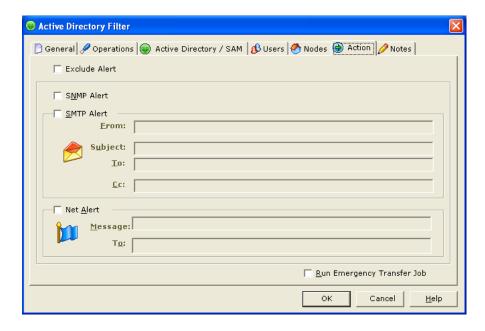
Each Native Event Log operation is made of the event log name, source name, category of the event, and the actual event number.

Provide a description of the new event:

- 1. Select a **Native Event** log type.
- 2. Select either **All Source** or provide the name of the source to be audited.
- 3. Select either **All Categories** or provide a name of the category to be audited.
- 4. Select either **All Event IDs** or provide the specific event ID to be audited.



Action Settings



Each included filter statement can be configured to send out real time alerts if the filter criteria are met in the form of SNMP messages, e-mail alerts, or regular Windows messages. By checking the **Exclude Alert** box, specific users can be excluded from receiving alerts for the same event which is defined for all users.

- To send **SNMP** messages, check **SNMP Alert**.
- To send **e-mail** alerts, check **SMTP Alert**.

Provide the following information in the SMTP form: From, Subject (of the message), To and CC. The **To** and the **CC** lists of addresses should be separated by semicolons.

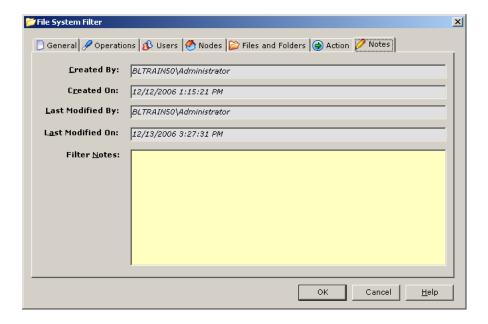


To send a **Windows Messenger Alert**, check **Net Alert** (Net Alert works only for Windows XP and Windows 2003)

Provide the following information in the Net Alert form: **Message** is customized text followed by %cT (see example above); **To** is the machine name or IP address the Net Alert should be sent to.

Notes





The program will automatically keep track of the filter creator, date, filter Modifier, and date it was modified. The filter notes field is provided for the user to track why the filter was created or modified.

Filter Settings specific to a Subsystem

To create a new filter statement for a category specific to a subsystem (i.e. Active Directory/SAM, eDirectory), highlight your chosen auditing arm in the audit subsystem tree in the left pane of the Management Console, then select one of the following:

1. Click System \rightarrow New \rightarrow Filter Statement

OR

2. Click **Filter Statement** on the toolbar icon.

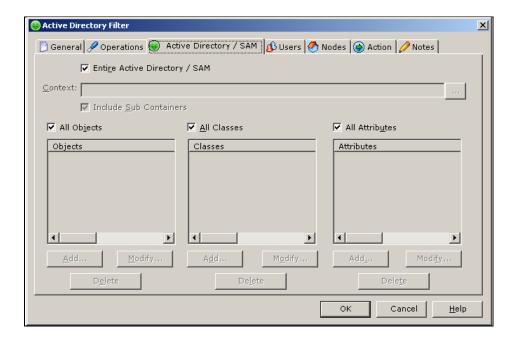
OR

3. Right click on the Active Directory Subsystem, and then click Filter Statement

Select the tab specific to that subsystem and follow the instructions below to configure that setting.



Active Directory / SAM Settings - Active Directory Filter



Entire Active Directory / SAM:

To audit the entire active directory on a domain controller, or to audit the local Windows accounts on a standalone machine, select **Entire Active Directory / SAM**.

Context: If the **Entire Active Directory / SAM** option is not checked, the context field will become active. Select the ellipse [...] to browse for the container in the active directory forest that needs to be monitored.

Include Sub Containers: If this is selected, LT Auditor+ will monitor the container specified in the context field and all the sub containers within it. To monitor only the container specified, but not the sub containers, uncheck this option.

Objects:

- 1. To audit all objects, select **All Objects**.
- 2. To audit specific objects, uncheck All Objects.
- 3. Click Add.
- 4. Provide description of the object(s) to be audited. Utilizing a wildcard '*' will specify any part of the object name. For example, cn=john* will audit any object containing the string cn=john.
- 5. Click OK.

To modify the object

- 1. Highlight the object in the list
- 2. Click Modify.
- 3. Edit the object data.
- 4. Click **OK**.

To delete the object



- 1. Highlight the object in the list
- 2. Click **Delete**. The system will ask you for confirmation.
- 3. Click **Yes**.

Classes:

To audit all classes:

- 1. Select All Classes.
- 2. To audit specific classes within the active directory, uncheck **All Classes**.
- 3. Click **Add**.
- 4. Provide the description of the class to be audited. A wildcard '*' can be used.
- 5. Click **OK**.

To modify the class:

- 1. Highlight the class in the list
- 2. Click **Modify**.
- 3. Edit the **class data**.
- 4. Click **OK**.

To delete the class:

- 1. Highlight the class in the list
- 2. Click **Delete**. The system will ask you for confirmation.
- 3. Click **Yes**.

Attributes:

- 1. To audit all attributes:
- 2. Select **All Attributes**.
- 3. Uncheck **All Attributes** to audit specific attributes within the active directory.
- 4. Click Add.
- 5. Provide the description of the attribute(s) to be audited. A wildcard '*' can be used.
- 6. Click **OK**.

To modify the attribute:

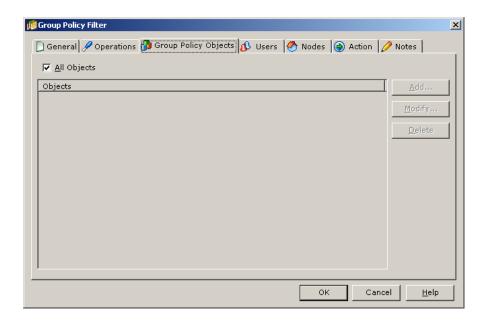
- 1. Highlight the attribute in the list, click **Modify**.
- 2. Edit the attribute data.
- 3. Click **OK**.

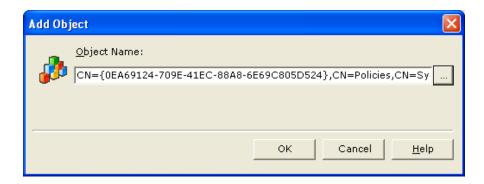
To delete the attribute:

- 1. Highlight the attribute in the list
- 2. Click **Delete** when prompted for confirmation.
- 3. Click **Yes**.



Group Policy Objects Settings - Group Policy Filter

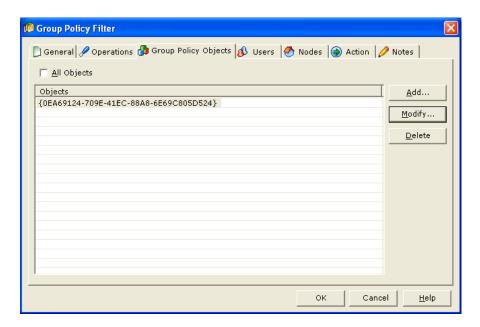






All Objects:

- 1. To audit all the Group Policy objects within the Active Directory, Select All Objects.
- 2. To audit specific Group Policy objects within the Active Directory, Uncheck All Objects
- 3. Click **Add**.
- 4. Browse through the Active Directory to locate Group Policy objects within the Active Directory.
- 5. Click **OK**.



To modify Group Policy Objects

- 1. Highlight the object
- Click Modify.

To edit the Group Policy Object data

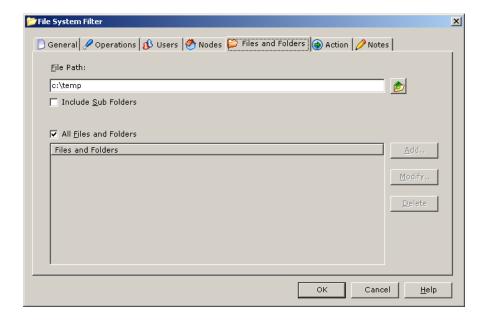
- 1. Highlight the object
- 2. Click **OK**.

To delete Group Policy Objects

- 1. Highlight the object
- 2. Click Delete.
- 3. The system will ask you for confirmation, click **Yes**.



File / Folders Settings - File System Filter



File Path: Select the file system folder path to be monitored.

Include Sub Folder: To include all sub folders select **Include Sub Folders**. To monitor only the folders specified, but not the sub folders, uncheck this option.

Files and Folders:

- 1. To audit all files and folders within the specified file path:
- 2. Check All Files and Folders.
- 3. To audit specific files or folders from the file path, select **Add**.
- 4. Provide the complete address of the files or folders to be audited.



A wildcard (*) may be used

To modify a file or folder:

- 1. Highlight the file or folder
- 2. Click Modify.
- 3. Change the file or folder data.
- 4. Click **OK**.

To delete a file or folder:

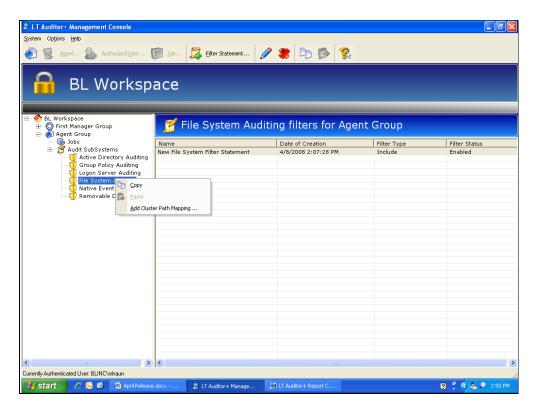
- 1. Highlight the file or folder
- 2. Click Delete.
- 3. The system will ask you for confirmation.
- 4. Click Yes.



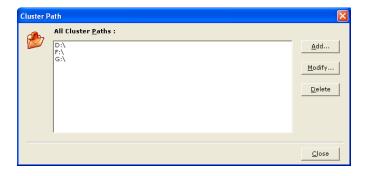
Full support for clustered drive auditing is available. In order to configure support for clustered drives, the clustered and mounted drives on the system must be registered via the Management Console for the group containing the Agent with clustered drives.

In order to register the clustered drives:

- 1. Right click on File System Auditing.
- 2. Select Add Cluster Path Mapping.



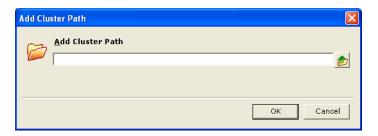
3. A window will open showing all existing mapped cluster paths.



All clustered drives on which auditing is configured must be added to this list. For example, if **H:\finance** was a mounted drive, then it must be registered. However, **H:\finance\2003Qtr03Data** would not need to be registered as it is a subdirectory of the mounted drive root.

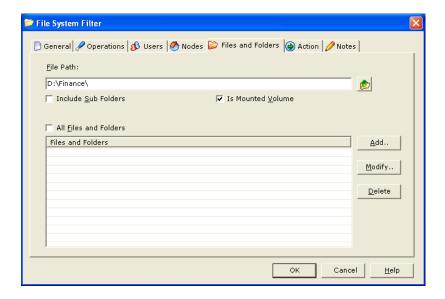


4. Click **Add** to add a new cluster path. The following window will be displayed as shown below:



- 5. Manually enter or browse for a cluster path.
- 6. Click **OK**.

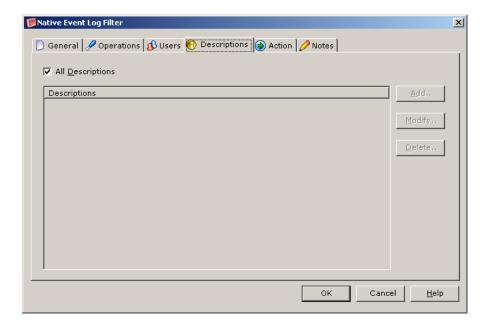
When configuring a file system filter statement, enter a file path for auditing that includes a mapped cluster drive. If you are auditing a mounted drive, please check the **Is Mounted Volume** box. If you do not check this box, the entire drive will be audited instead of only the mounted drive.



7. Configure the remainder of the filter statement as needed for auditing.

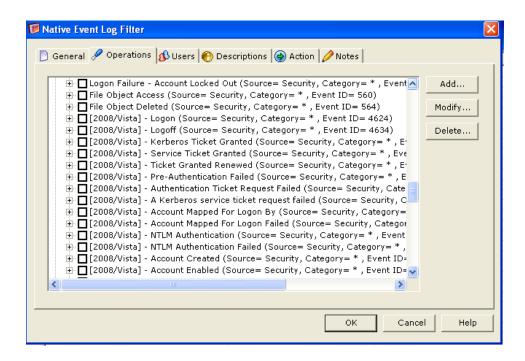


Description Settings - Native Event Log Filter



Operation Settings- Native Event Log

- 1. Select **All Operations** to audit all subsystem operations.
- 2. To select specific operations of interest, uncheck **All Operations**
- 3. Select the appropriate operation(s) to audit.



All Descriptions:



To monitor all the description strings from the event log:

- 1. Select **All Descriptions**.
- 2. To monitor specific events from the event log with certain description strings in them:
- 3. Uncheck All Descriptions
- 4. Click **Add**.
- 5. Provide the description strings.
- 6. Click OK.



A wildcard (*) may be used, for example, if you wanted to audit all failed applications, you would type failed applications *.

To modify a description:

- 1. Highlight the description
- 2. Click **Modify**.
- 3. Change the description data.
- 4. Click **OK**.

To delete a description:

- 1. Highlight the description
- 2. Click **Delete**.
- 3. The system will ask you for confirmation.
- 4. Click Yes.

Chapter 4 - Configuring Manager and **Agent Jobs**

This section will provide detailed steps to show you how to use the LT Auditor+ Management Console to configure the Agents to send data over to the Manager, and to configure the Manager to consolidate the data into the database.

Manager Data Rollup Job

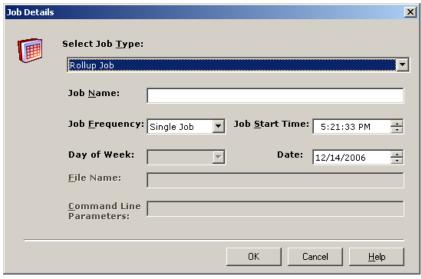
In addition to automated rollup settings described in the section <u>Modified Group Setting</u>, rollup jobs can be scheduled to transfer audit data to the LT Auditor+ database. Each Manager can be configured to perform multiple data rollup jobs, scheduled to run at a specific time and frequency.

To create a new Data Rollup Job:

- 1. Click Data Rollup node in a Windows Manager Group
- 2. Select one of the following:
 - Click System \rightarrow New \rightarrow Job



- Click **Job** on the toolbar
- Right click on Data Rollup and click Job



Job Name: Provide the description of the job.

Job Frequency: Provide how often to run the job. Selection options are single, daily or weekly.

Job Start Time: Specify the time to start the job.

To set up a custom job:

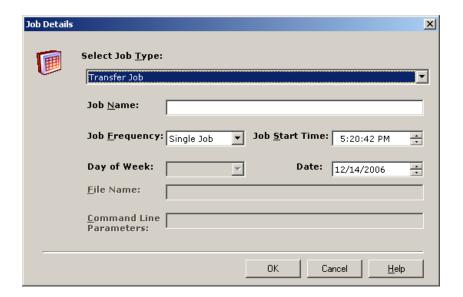
- 1. Select **Custom** from the drop down menu.
- 2. Select options to suit needs as necessary.

Agent Data Transfer Job

In addition to automated transfer settings described in the section <u>Agent Group Setting</u>, jobs can be configured to transfer audit data to the Manager. Each Agent Group can be configured to perform multiple data transfer jobs, scheduled to run at a specific time and frequency.

To create a new Data Transfer Job:

- 1. Click **Data Transfer** node in a Windows Agent Group
- 2. Select one of the following:
 - Click System \rightarrow New \rightarrow Job
 - Click **Job** on the toolbar
 - Right click on Data Transfer.
 - Click Job



Job Name: Provide the description of the job.

Job Frequency: Provide how often to run the job. Selection options are single, daily or weekly.

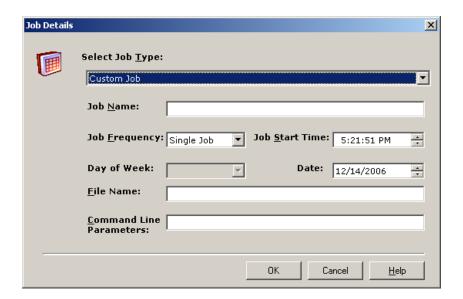
Job Start Time: Specify the time to start the job.

Custom Job

Custom jobs can setup to perform unique tasks like transferring miscellaneous files to the Manager.

To create a new Custom Data Transfer Job:

- 1. Click **Data Transfer** node in a Windows Agent Group
- 2. Select one of the following:
 - Click System → New →Custom Job
 - Click **Custom Job** on the toolbar.
 - Right click on **Data Transfer**. Click **Custom Job**.



Job Name: Provide the description of the job.

Job Frequency: Determine how often to run the job. Selection options are single, daily or weekly.

Job Start Time: Specify the time to start the job.

File Name: Provide the complete application name, i.e.: **C:\directory\filename**.

Command line: Provide the required parameters for the application.



Run custom jobs under service privileges. Custom jobs should not require user input and should exit after completing the task.

Chapter 4 - Configure the LT Auditor+ Report Console

This section will provide detailed steps to show you how to use LT Auditor+ Report Console to create report queries and run reports on the consolidated data collected in the workspace.



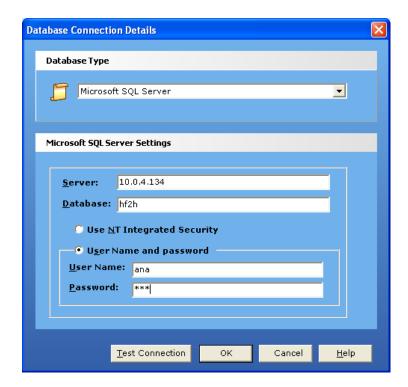
To access the Report Console, you must first be certain to be authenticated to the workspace with which you want to work.



Starting the Report Console:

- 1. Click **Start** → **All Programs** → **Blue Lance**, **Inc** → **Reporting Console**. The following screen gets displayed.
- 2. It will prompt you for the database connection information.

For SQL (Report Console):



Select Microsoft SQL Server for Database Type.

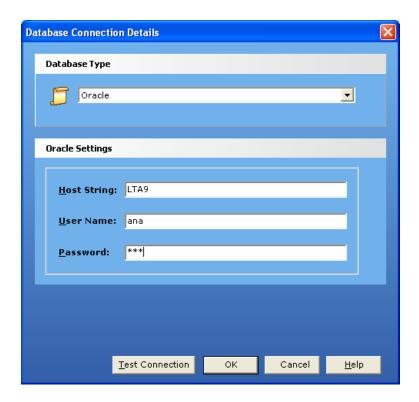
- 1. Provide Server ID.
- 2. Provide Database Name.
- 3. Select Use NT Integrated Security OR User Name and Password.
- 4. If **User Name and Password** is selected, provide the User Name and the Password.
- 5. Click OK.

For Oracle (Report Console):



Oracle client tools are needed to connect to the database using the Report Console.

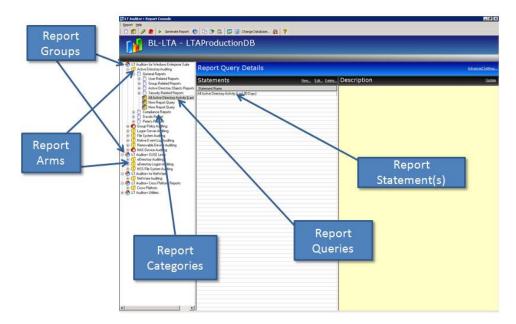




- 1. Select **Oracle** for **Database Type**.
- 2. Provide Host String.
- 3. Provide User Name
- 4. Provide Password.
- 5. Click OK.



The Report Console will be launched as soon as you are authenticated to the workspace. The Report Console screen is shown in the following screen:



The **Report Console** is divided into two views:

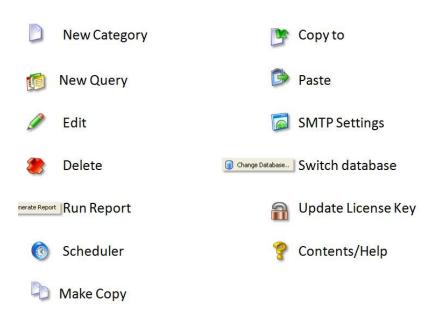
- The left pane shows all the report groups available for reporting.
- The right pane provides detailed information about each selected entity on the left.

Each reporting group has report arms that relate to Blue Lance products or tools. Reporting arms can have multiple report categories within it. Each report category can further have sub categories or actual report queries within them. Each report query is made up of one of more report query statements.

Report Icons

The icons used in the LT Auditor+ Report Console are listed below:





Report Groups and Report Arms

The following table lists Report Groups and Report Arms available with LT Auditor+.

Report Group	Report Arms	Description
LT Auditor+ for Window	Active Directory Auditing	Reports for Active Directory
Enterprise Suite		changes
	Group Policy Auditing	Report for Group Policy changes
	Logon Server Auditing	Reports for authentications
	File System Auditing	Reports for access to files and
		folders
	Native Event Log Auditing	Reports on Windows event logs
	Removable Media Auditing	Reports on access to flash drives
		and other removable media
	NAS Devices Auditing	Reports for access on devices like
		NetApp and EMC-Celerra
LT Auditor+ for SUSE Linux	eDirectory Auditing	Report on eDirectory changes
	eDirectory Logon Auditing	Reports on authentications to eDirectory
	NSS File System Auditing	Reports on access to NSS file
	, ,	systems on SUSE Linux systems
LT Auditor for NetWare	NetWare Auditing	Reports for Novell NetWare
LT Assistant Coope Platform	Cusas Distings Descrits	Deposits that are be sought to t
LT Auditor+ Cross Platform	Cross Platform Reports	Reports that can be consolidated
Reports		across any of the Report Arms



LT Auditor+ Utilities	Audit the Auditor	Reports on configuration and
		status changes made within LT
		Auditor+
	Rollup Status Monitoring	Reports on status of audit data
		inserted into the LT Auditor+
		database

Report Categories

Report Categories host groups of report queries that allow users the option to group similar queries under a single category for ease of access and use.

Create a new report category

- 1. Highlight the appropriate Report Arm:
 - Click **Report** → **New Report Category** OR
 - Click **New Report Category** on the toolbar.
- 2. Provide a name for the report category
- 3. Press Enter

Modify a report category:

Select the report category and select one of the following:

• Click **Report**, click **Edit**

OR

• Click **Edit** on the toolbar

Delete a report category:

- 1. Select the report category and select one of the following:
 - Click **Report**, click **Delete**

OR

- Click **Delete** on the toolbar.
- 2. The system will ask you for confirmation.
- 3. Click Yes.



Creating a Report Query

Report queries determine how data is retrieved from the database for reporting. Every report query is comprised of one or more query statements. The following steps outline how to create a report query with one report query statement.

- 1. Select the report arm category in the left pane of the Report Console.
- 2. Select one of the following:
 - Highlight the report category
 - Click on the Create Report Query icon

A new report query is made up of one or more report query statements. A report statement is created when creating a report query. Each query can be configured in terms of desired output, format of report and additional parameters by selecting Advanced Setting which will be discussed later in this session

Report Statements

A report query statement contains a set of parameters that specifies how data is retrieved from the database on executing the query. A statement is comprised of multiple tabs that allow users to define the database query.

There are common tabs for all Report Arms as well tabs specific to each arm.

Common Report Statement Tabs for all Report Arms

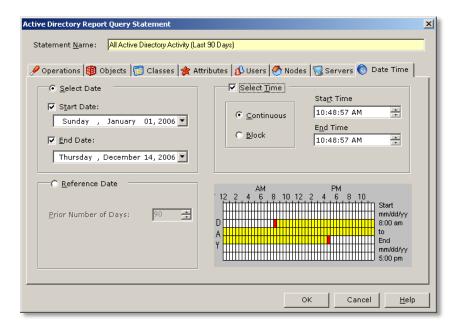
The common tabs on report statements for all report arms are:

- Date &Time
- Users
- Nodes
- Servers
- Operations Though this tab is common, its content varies for each Report Arm. We will discuss the Operations tab for each Report Arm in the Specific Tabs section.



Date & Time

This tab is used to specify date range for retrieval of data.

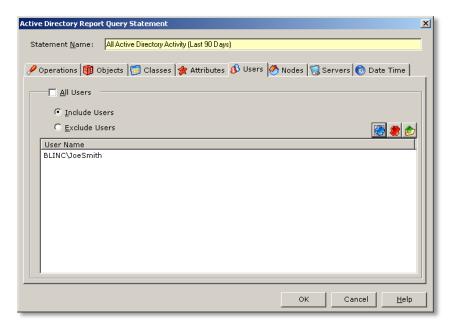


- Select Date runs reports between a start date and an end date.
- Reference Date runs reports from 'Prior Number of Days' up to present date
- **Select Time -** runs reports for a specific time.
- **Continuous Time** This option reports activity from the start date and start time to the end date and end time.
- **Block of Time -** This option reports activity from the start date to the end date and all operations that fall within the specified start time and end time.



Users

Specifies what users are to be reported on.



Wild card characters are accepted. For example, to report on all users that contain the words admin, type in *admin*



Actions common for all tabs

- Include/Exclude selection criteria
 - All query statement tabs with the exception of the Date & Time tab provide the choice of including or excluding the selection criteria specified in that tab.
 - Selecting Include will produce reports containing criteria selected in the tabs.
 - Selecting Exclude will produce reports containing all audited data except those items selected in the tabs.
 - Wild card characters are accepted.
- Adding
- , Deleting





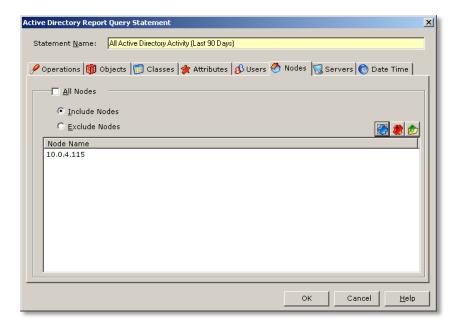
within tabs

➤ In most tabs, when selecting specific items rather than all items for reporting, you may use the Add, Delete, and Browse icons to modify the items for which you would like to report.

Nodes

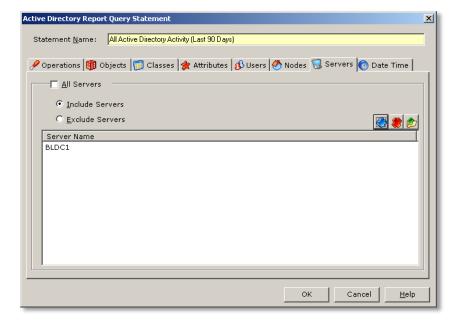
Specifies what nodes are to be reported on





Servers

Specifies what servers are to be reported on



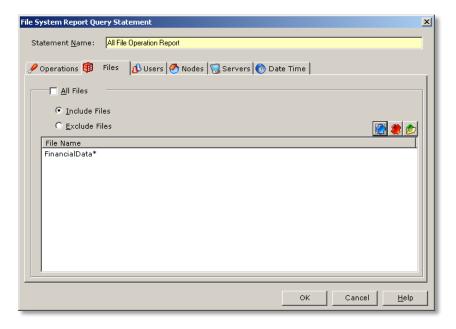


Report Statement tabs for File System, Removable Devices, NAS Devices and NSS File Systems **Report Arms**

For these Report Arms the following tabs are applicable for enhanced querying.

Files

Specifies what files and folders are to be reported on.



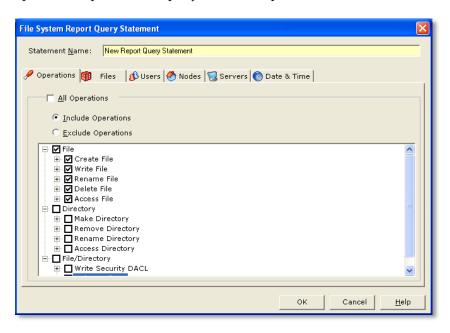
Example:

- Including *.xlsx will report on all files with the .xlsx extension
- Excluding *.tmp will report on all files except files with the extension of .tmp



Operations

Species file operations to query for in the report.



Operations are grouped into the following sections

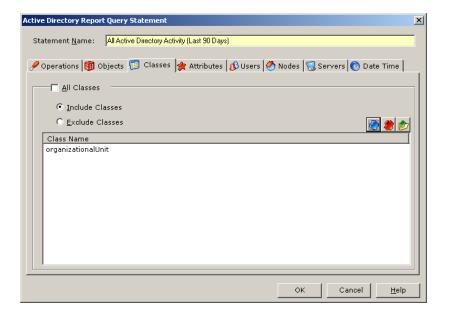
- File Operations Create, Write, Rename, Delete and Access
- Directory Operations Make, Remove, Rename and Access
- File & Directory Operations Write Security DACL/ Write Attribute

Report Statement tabs for the Active Directory, eDirectory and NetWare Report Arms

Classes

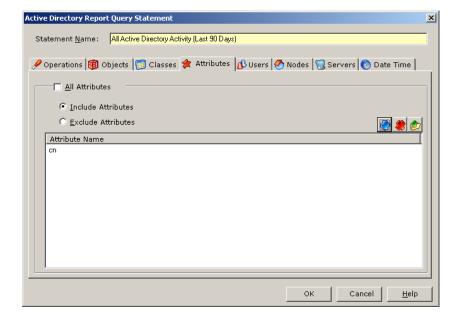
Classes are a group of objects defined by a certain set of attributes. Classes can include users, groups, organizational units, computers and any others defined in the Active Directory/eDirectory environment. Select the classes to report on in this tab.





Attributes

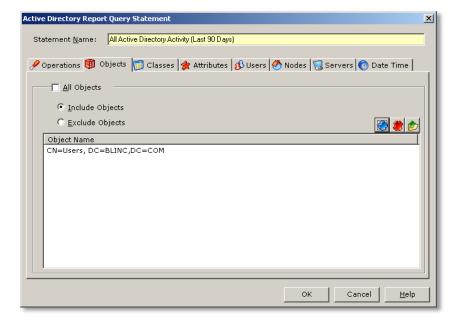
Attributes are any properties that define an object. Report on specific attributes like DACL, description, surname. Reports can also be generated on values given to attributes.





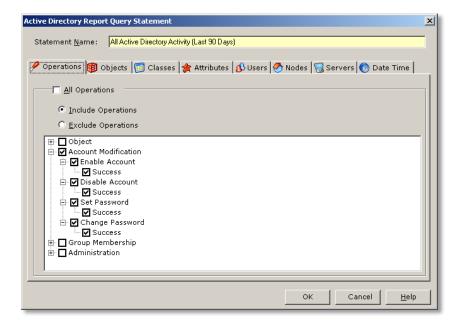
Objects

Objects are entities in the directory. Specific objects to report on in this tab.



Operations

The operations available for reporting in a Directory query are actions related to changes in objects, accounts, group membership, and administration.



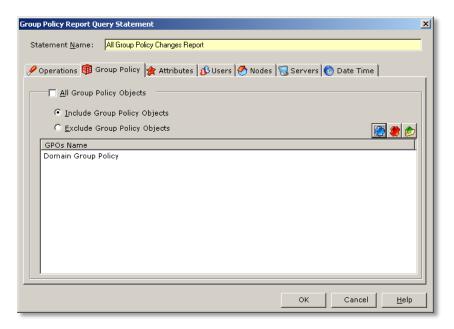
The operations available for reporting include: object creation, modification, and deletion; account modification; changes in group membership, password changes and changes in administration.



Report Statement tab for the Group Policy Report Arm

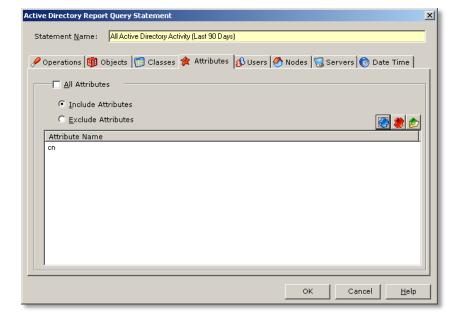
Objects

In Group Policy, a Group Policy Object is a container where policy settings are stored.



Attributes

Attributes properties that define the group policy and can LT Auditor+ allows for granular reporting.

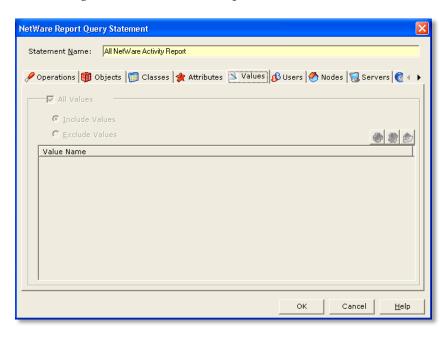




Report Statement tab for the NetWare Report Arm

Values

Values assigned to attributes can be queried for in this tab.

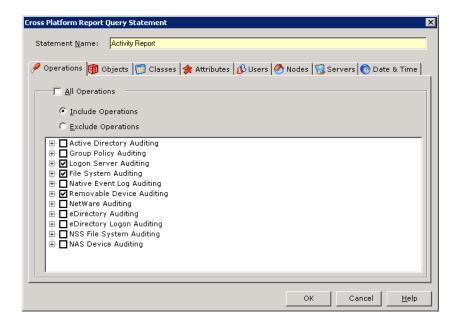


Report Statement tab for the Cross Platform Report Arm

The cross platform reports allow users to report consolidated information across all report arms. For example if a single report of Active Directory, eDirectory and NetWare activity was required, one can do with Cross Plat form reports. Another example would be a query for a particular user's entire activity across everything audited with LT Auditor+.

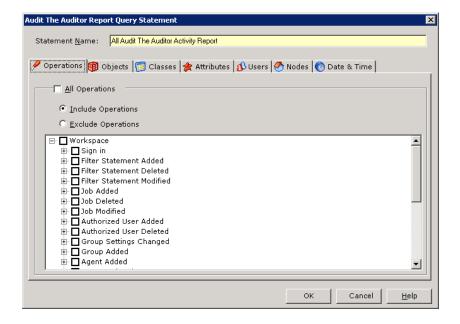
A Cross Platform report statement contains a combination of all tabs discussed above as shown below.





Report Statement tab for the Audit the Auditor Report Arm

Audit the Auditor reports display information on modifications made to configurations and policies within LT Auditor+. It is important report to audit the activity of LT Auditor+ administrators. The screen below displays the standard tabs available for querying.



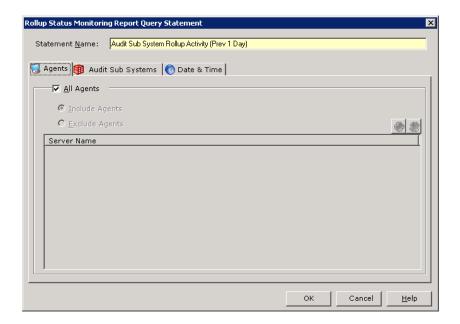


Report Statement tab for the Rollup Status Monitoring Report Arm

The rollup status monitoring reports provide information on the status of data inserted into the LT Auditor+ database. Users can get information such as:

- How many records were inserted per agent
- How many agents did not send data
- Patterns for volume of audit data collected over time.

The following screen displays tabs available to query for rollup information.



Advanced Settings

The Advanced Settings option in the Report Console allows users the following options:

- Choose the report output type (e-mail, send to printer, etc.)
- Choose the type of report (chronological columnar, etc.)
- Determine whether multiple statements will be linked by AND or OR
- Give the report a description

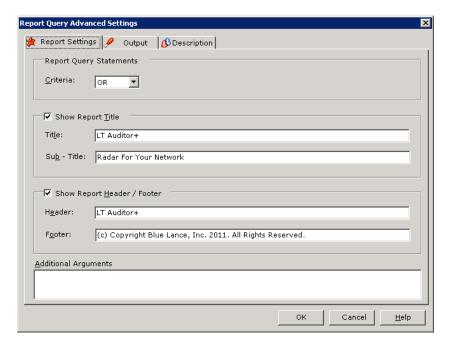
To access Advanced Setting

- 1. Select the report query statement
- 2. Click **Advanced Setting** in the top right pane

The Advanced Settings window has multiple tabs discussed below.



Report Settings



Criteria – Used when combining multiple query statements within a query, they may be linked by either the logical phrase AND or the logical phrase OR.

- AND Using the phrase AND to link query statements will return only the data that applies to the parameters of all statements.
- OR Using the phrase OR to link query statements will return data that applies to the parameters of any statement in a query, not necessarily all statements.

Show Report Title and Sub-title – In this field you may choose to show, hide, or change the report's title and sub-title.

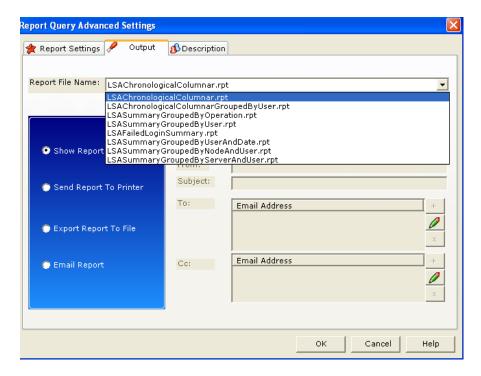
Show Report Header and Footer – In this field you may choose to show, hide, or change the report's header and footer.

Additional Arguments – This field is used to write in additional information necessary to run specific types of reports.

Output

Under the **Output** tab, you will be able to select how you would like to organize the report and where you would like it to be viewed.





You may have it shown on screen, sent to a printer, exported to a file, or sent in an email. If you choose to send the report in an email, you may enter the email settings as desired in the right portion of this window. You must give the report a file name and format when sending it to a file or via email.



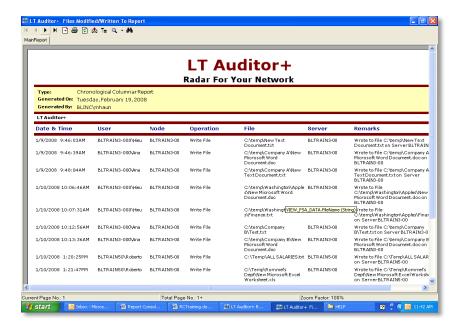
Choosing to show the report on screen will prevent you from being able to schedule the report and so should only be used when generating a single report.

Selection of a Report File Name determines the format of the report. There are multiple report formats defined based on the report arm selected. Some are displayed below:

Chronological Columnar

This report output type is the default setting for most reports generated. It is viewed in columns of text, with the data listed from least to most recent





Chronological Columnar Grouped by User

This report output type is similar to the one prior, but data is grouped by user. It is then listed in chronological form from least to most recent data within each user's group of data.



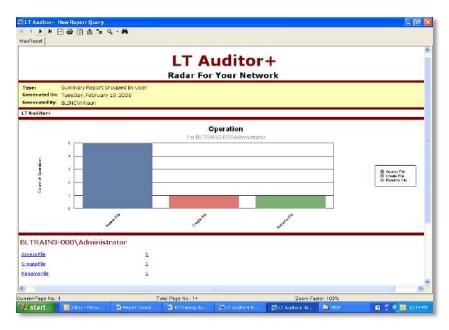
Summary Grouped by Operation

This report output type is shown in graph form. Each audited operation which is being reported will represent one bar in the graph. The number of times that operation was performed will be shown by the height of each bar. The specific counts for each operation will be listed in text format below the graph. This report also permits the user to drill down into the details.



Summary Grouped by User

This report output type is shown in graph form. Each audited operation which is being reported will represent one bar in the graph. The number of times that operation was performed will be shown by the height of each bar. The specific counts for each operation will be listed in text format below the graph.

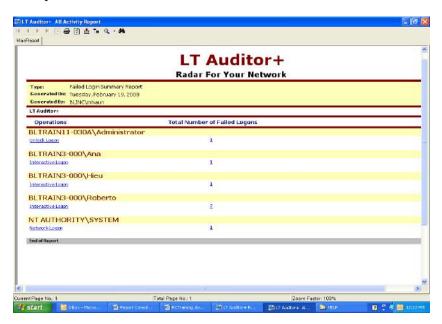


Failed Logon Summary Report

This is a report containing failed login data categorized by user and specified by a threshold of a minimum number of failed login attempts.

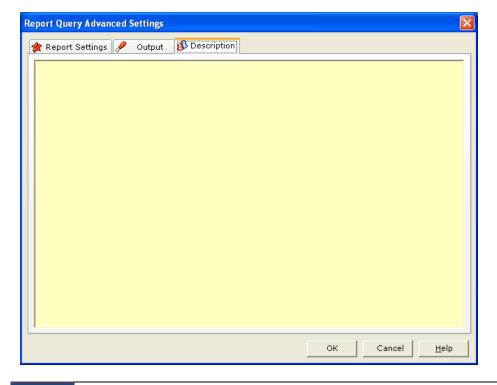


When selecting this type of report, return to the Report Settings tab and under Additional Arguments, enter %T=n, where n is the minimum number of failed login attempts by any one user to be generated in the report.



Description

Under the tab you can a description of your query. You may choose to include any information regarding the purpose of the query, how it is configured, when it is scheduled to run, and in what form it will be viewed.



Creating additional Report Query Statement:

- 3. Select the report query statement
- 4. Click **New** in the right pane displaying all the Report Query statements for the specific report query.

Modify a Report Query Statement:

- 1. Select the **report query statement**
- 2. Click **Edit** in the right pane which displays all the report query statements for that report query.
- 3. Modify the report query statement data.
- 4. Click **OK**.

Delete a Report Query Statement:

- 1. Select the Report Query Statement
- 2. Click **Delete** in the right pane which displays all the report query statements for that report query.
- 3. Click **Yes** when prompted for confirmation.

Modify a report query,

- 1. Select the report query and select one of the following:
- 2. Click **Report** → **Edit** in the menu

OR

Click Edit on the toolbar

- 3. Modify the report query data.
- 4. Click **OK**.

Delete a report query:

- 1. Select the report query.
- 2. Select one of the following:

Click $Report \rightarrow Delete$ in the menu

Or

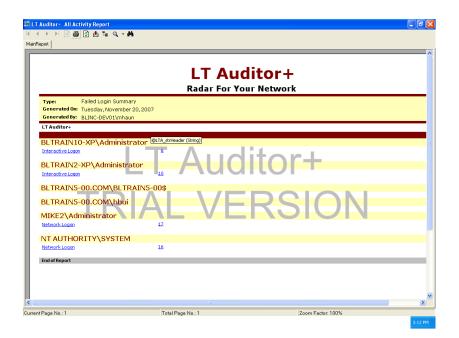
Click **Delete** on the toolbar

3. Click **Yes** when prompted for confirmation.

Generate a report:

- 1. Select the report query
- 2. Select **Generate Report** from the Report Console toolbar. A sample report is shown below.

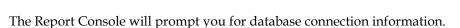


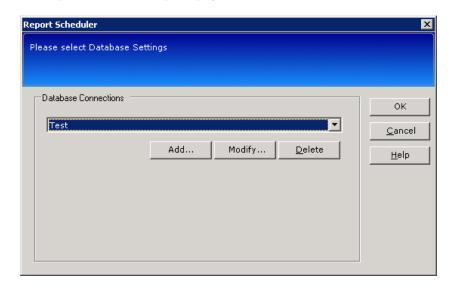




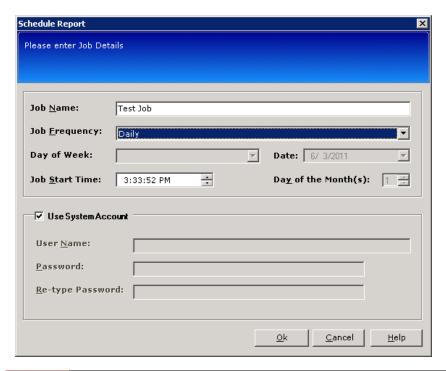
Scheduling a Report

Scheduling a report in the Report Console is made simple by the Report Scheduler. Highlight the query you would like to schedule and click Report →Report Scheduler or click on the schedule icon " " in the toolbar.





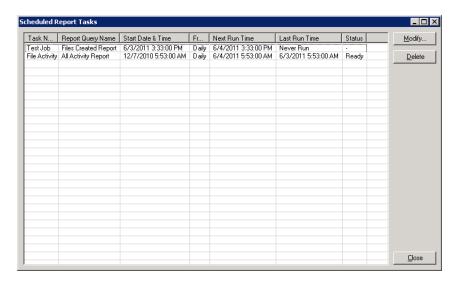
Select your database from the drop down box, or choose to create a new connection. Once you are connected, the Job Details window will appear.





Enter the job name, job frequency, date, and start time as necessary. When properly configured, click OK. You will receive reports with the frequency you requested in the output format previously configured in the Advanced Settings window.

A list of all scheduled reports can be viewed by clicking on the menu Report →View Scheduled Reports



Chapter 5 - Securing LT Auditor +

Authenticating to the Workspace

There are several areas in LT Auditor+ that require authentication to access.

- Security Management Console
- Manager Console
- Report Console
- Remote install for Agents

There are two levels of security for LT Auditor+. Level 1 security defines the users authorized to access the workspace. Level 2 securities define users authorized to access the Managers.

LT Auditor+ Security Level 1

Authorized users will access the workspace by authentication. For example, LT Auditor+ for Windows will access the workspace through a Microsoft SQL server or through an Oracle server. The first level 1 user is added during the initial installation.



To launch the Security Management Console:

- 1. Click Start \rightarrow All Programs \rightarrow Blue Lance, Inc \rightarrow Management Console.
- 2. The screen displayed below prompts for the database connection information.
- 3. Connect to the workspace to add authorized users.

For SQL:



- 1. Select Microsoft SQL Server for Database Type information.
- 2. Provide Server ID.
- 3. Provide Database Name.
- 4. If **NT Integrated Security** was enabled during installation, you should be signed in with your Windows® password. If **User Name and Password** was selected, provide the user name and the password.
- 5. Click **OK**.



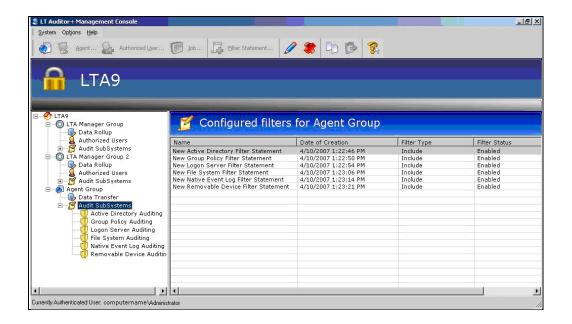
For ORACLE:



- 1. Select Oracle for Database Type.
- 2. Provide **Host String**.
- 3. Enter **User Name**
- 4. Enter Password.
- 5. Click **OK**.

The Management Console gets launched as soon as the user is authenticated to the workspace. The Management Console screen is shown in the following figure:





The Management Console is divided into two views. The left pane shows all of the currently configured workspace with the workspace name as the root node of the tree. Below the root nodes are the Manager Groups and Agent Groups of the workspace. The right pane displays the details of each node highlighted on the left side.

Select the workspace root node in the tree to display all the Manager Groups and Agent Groups in the pane on the right side.

LT Auditor+ Security Level 2

Authorized Users to Manager Groups

Users can access the Managers, control the policies, add & manage the Agents, set up the rollup schedules, and maintain the Report Console.

To **add** a new authorized user for a Manager Group:

Highlight the desired Manager Group and choose one of the following:

Click on System → New → Authorized User
OR
Click on the tackbar ison Authorized User

Click on the toolbar icon: **Authorized User**.

OR

Right click on the Manager Group and click Authorized User

- 1. Insert the authorized user name.
- Click OK.



To add the same user to more than one Manager Group, repeat the steps above for each Manager Group this user is authorized to access.

To delete an authorized user for a Manager Group, highlight the desired Manager Group and choose one of the following:

Click on **System** → **Delete**

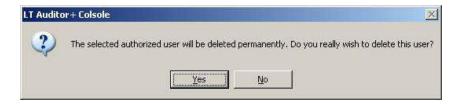
OR

Highlight the desired authorized user.

Click **Delete** on the toolbar icon.

OR

- 1. Right click on the authorized user.
- 2. Click Delete.
- 3. If there are other users assigned to this Manager, the following screen will be displayed:



- 4. Click Yes.
- 5. If this is the only user assigned to this Manager, the following screen is displayed:



6. Click **Yes**.

Authorized User Legacy Settings

Adding an authorized user is similar for Legacy (version 8.0) settings as for the previous section. If a Manager is still using 8.0 settings, apply the 8.0 Agents to this Manager. Load balancing will not apply to the legacy systems until they are upgraded to version 9.

To launch **Authorized User Legacy Settings** from the Management Console:

- 1. Select **Agent Group**
- 2. Select Legacy LT Auditor+ settings OR Right click on the Agent Group
- 3. select Legacy LT Auditor + settings OR
- 4. Select Agent Group \rightarrow Options \rightarrow LT Auditor+ settings

To select a **Security Policy**, select one of the following:

- 1. Highlight Security Policy
 - a. Click System → Add Authorized User OR
 - b. Highlight Security Policy
 - c. Click Add Authorized User on the toolbar OR
 - d. Highlight Security Policy, click Add Authorized Users.
- 2. Provide authorized user
- 3. Click **OK**.

To modify the authorized user

- 1. Click **Modify**
- 2. Change the data
- 3. Click **OK**.

To delete the authorized user

- 1. Click **Delete**.
- 2. Click **Yes** when prompted for confirmation.



Appendix

System Update Utility

Overview

The purpose of the Patch Update Utility is to automatically install patches remotely on LT Auditor+ Agents from a Manager machine hosting LT Auditor+ v9 for Windows.

Blue Lance will periodically release patches for LT Auditor+ v9 for Windows. These patches can be downloaded from the Blue Lance support website at www.bluelance.com/support. Following the patch download, the Patch Update Utility can be used to ensure that you have installed and deployed a patch across your environment for optimal performance.

A Patch Update Utility is only available to users that have installed version 9.0.065.0 on your machine that hosts the Management Console for LT Auditor+ v9 for Windows.

It can only be successful under the following conditions:

- The LT Auditor+ Manager and the LT Auditor+ Management Console must be upgraded with the latest patches.
- Direct access is required to Manager that hosts LT Auditor+ v9 for Windows.
- User performing a patch must have administrative rights on the Manager machine.

The Management Console Patch can be downloaded off of the website, <u>www.bluelance.com</u>. Copy and download locally and then execute.

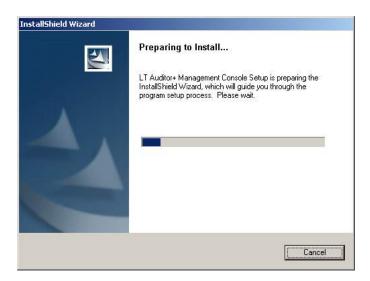


System should be accessed/launched by authorized users from existing Management Console application. No other application or process should be allowed to access or launch this application.



The following steps will guide you through the process of running the patch on the Management Console.

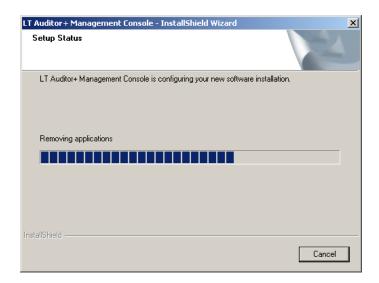
1. Click on the **Update.exe** file for the Management Console to begin the installation.



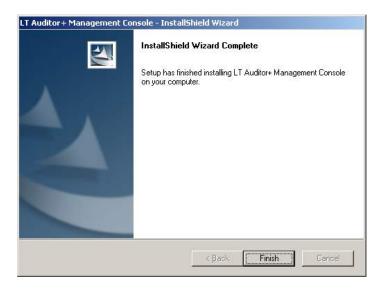
2. Click **Next** to continue and await the progress.







3. Click **Finish** to complete the installation of LT Auditor+ Management Console.



The Security Management Framework patch update download can be found on the website directly. You must run the Setup.exe file for the Security Management Framework before proceeding with the patch update.



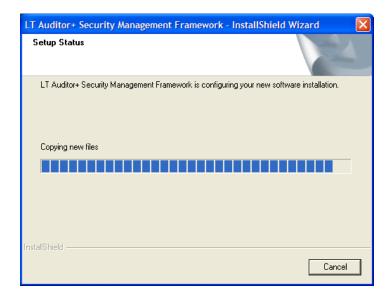
Local patching of Managers requires a system reboot at your convenience.

1. Run the **Setup.exe** file for the Security Management Framework and allow the installation of the patch to begin.



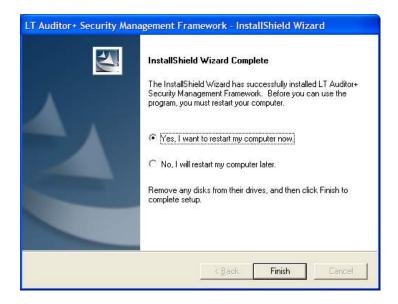


4. Click **Next** - Configuration and progress.



- 5. Local patching of the Manager requires a system reboot.
- 6. Select Yes and Finish.



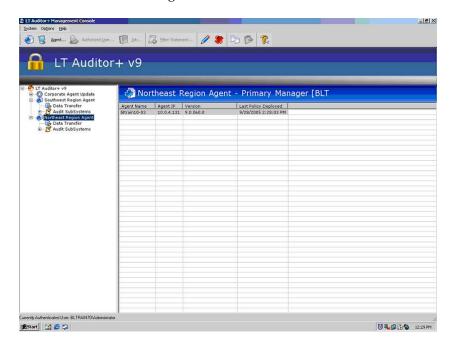


Patch the Agents

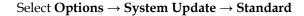
Patching the Agents can be done either locally or remotely. Download the Setup.exe file for the Patch Utility from the website, www.bluelance.com for patching the Agents.

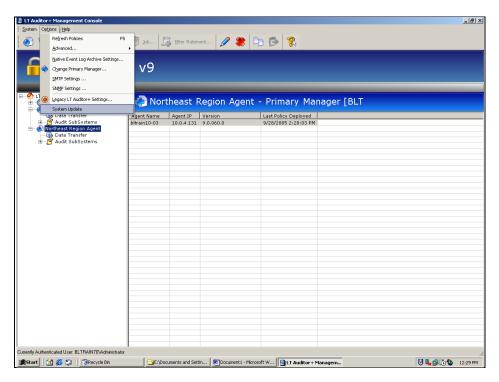
The following steps will guide you through the process of remotely patching the Agents through the Management Console.

1. Launch the Management Console and authenticate to the database.

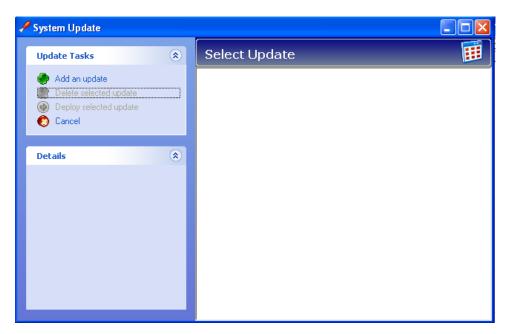








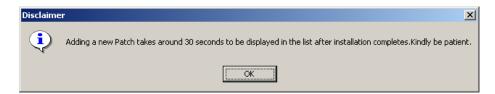
2. This is the screen available once System Update has been selected



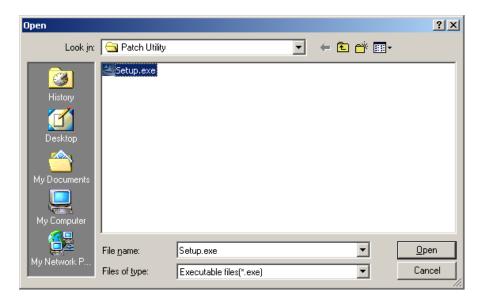
3. Select **Add an update** to begin the patch update process.



4. A system disclaimer should appear.

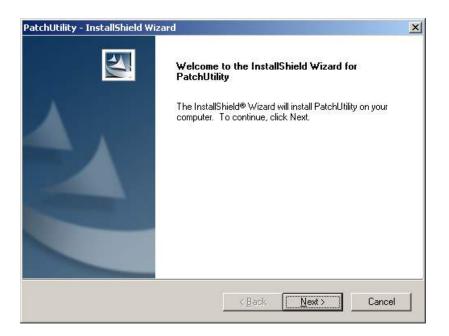


5. You will then be prompted to locate the patch executable (found on the website or locally copied folder).

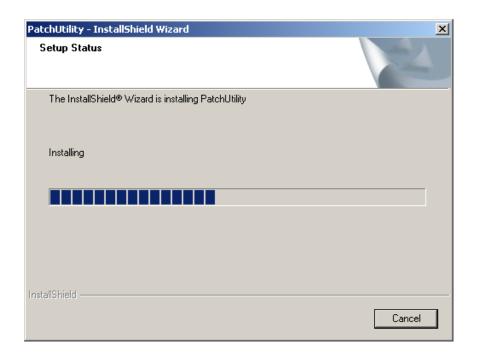


6. The Patch Utility will begin its installation.



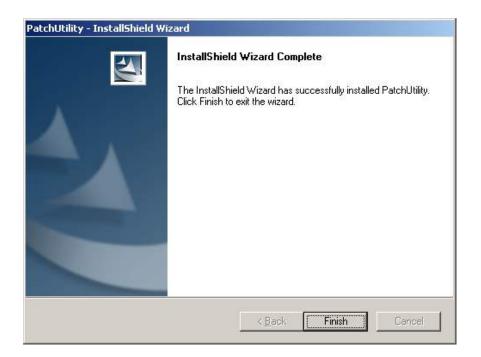


7. Click Next.

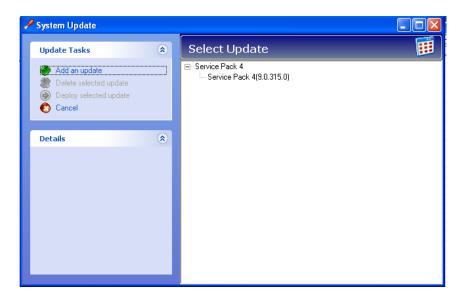


8. Click **Finish** to complete the Patch Utility installation.





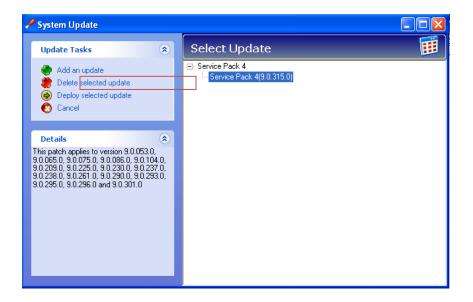
- 9. The patch update will then appear under the System Update Service Pack 4.
- 10. Once highlighted the details will inform the user of the version to which the Agent is applicable.



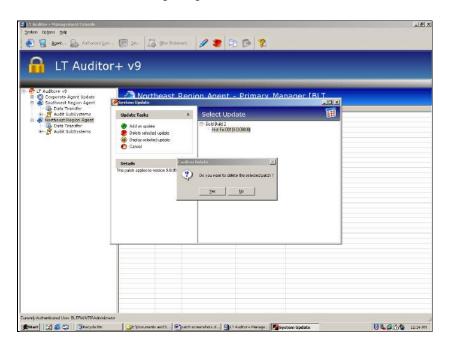
To delete a patch update:

- 1. Simply highlight the patch update you would like to delete
- 2. Select **Delete selected update.**





3. Select **Yes** when prompted for confirmation.



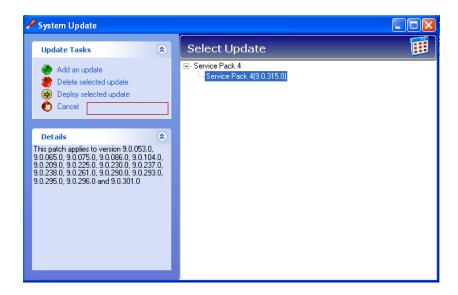
- 4. The system will confirm the successfully deleted patch update.
- 5. Select **OK**.





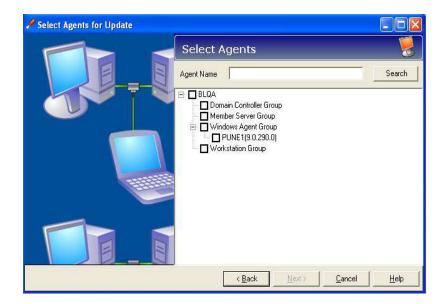
Deploying to a Selected Patch Update

1. Select the patch update of your choice and select **Deploy selected update.**

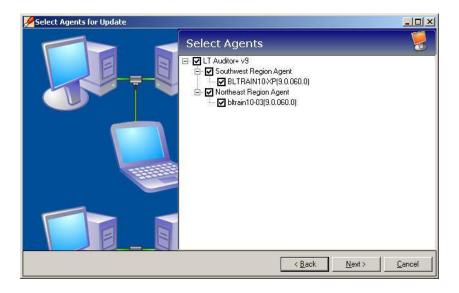


2. Upon selecting **Deploy selected update**, a screen will appear with a list of all the Agents available to which the patch is applicable.



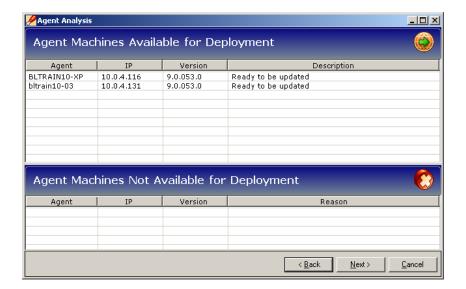


3. Select all or one of the Agents as desired.

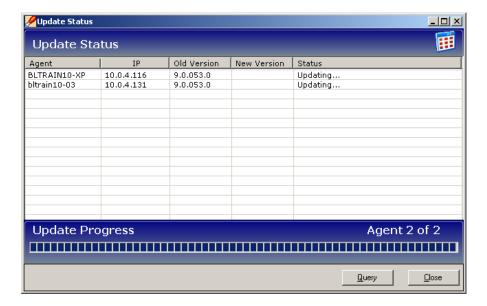


- 4. This screen will allow the user to watch the progression of the Patch Update Utility. If there are Agents that are not available to apply the patch, they will appear in the lower half of this screen, labeled **Agent Machines Not Available for Deployment.**
- 5. Click **Next**.





6. A screen will appear showing the update status for each Agent.



7. Click **Close** Once the update progress has completed.



